

# Alan Gonzales

Graphic Design  
And Other Things  
[gilesnorway.com](http://gilesnorway.com)

## Experience

Giles Norway Creative

9/2005 - Present

Graphic Designer

Create concepts and creative solutions for client identity and marketing.

Allied Capital - Washington D.C.

1/2007 - 8/2008

IT Help Desk

Supported 400 users staffed in the Washington D.C., New York, Chicago, and Los Angeles offices, resolving hardware and software related issues.

Getronics - Mclean, VA

5/2006 - 12/2006

Consultant / Systems Engineer

Provided desk side support for the entire Booz Allen Hamilton user population based in Mclean, VA. Resolved issues regarding hardware and software difficulties, as well as support for network access and server back-ups.

Patriot Technologies - Mclean, VA

1/2006 - 5/2006

Consultant / Systems Engineer

Provided desk side support for the entire Booz Allen Hamilton user population based in Mclean, VA.

## Skills

Photoshop

HTML

Illustrator

CSS

InDesign

PHP

Flash

Javascript / jQuery

Actionscript

Wordpress

## Education

Certificate in Web Design April 2009

Center For Digital Imaging Arts at Boston University  
Washington D.C.

Certificate in Graphic Design July 2008

Center For Digital Imaging Arts at Boston University  
Washington D.C.